

WHY BUY CERTIFIED HPE GENUINE REPLACEMENT MEMORY

Don't compromise quality, reliability, and performance

Using Certified HPE Genuine memory ensures that your HPE Product will operate to the defined and required performance and quality levels.

INDUSTRY LEADING QUALITY



Only major DRAM suppliers are used, and then only after HPE is satisfied with the ongoing quality and reliability of their product. HPE continues to work directly with DRAM suppliers throughout the life of the product to ensure that only the highest quality products are delivered to HPE customers. If any quality issues develop, the product is purged from HPE inventory and controlled by date code and product ID to ensure that known issues cannot be reintroduced into HPE inventory.

GUARANTEED PERFORMANCE



Only after every system is tested with every supported memory module capacity, and it has been confirmed that the product will work in all HPE servers, will an HPE kit be created.

Shock, drop, and vibration tests ensure that the product, once it reaches its final destination, will still function properly, regardless of handling "technique."

DRAM suppliers are required to institute date code controls to prevent substandard memory modules from being shipped to HPE.

PROTECT YOURSELF FROM COUNTERFEIT



Counterfeit parts can compromise the reliability and performance of your infrastructure. With HPE's tamper evident seals and security labels, you can detect and avoid counterfeit products. In addition HPE SmartMemory authentication identifies memory is authentic and not counterfeit. For help in verifying security labels are genuine, please see the guidance located [here](#).

ALWAYS BE SURE



By purchasing your parts from our authorized partner network you can be confident you're always buying Certified HPE Genuine Replacement Parts.

HOW TO IDENTIFY CERTIFIED HPE GENUINE REPLACEMENT MEMORY

There are a number of things to look for to determine if a memory module is a Certified HPE Genuine Replacement Part or a counterfeit product. Proper packaging and security labels are all important characteristics. Be wary of product descriptions referencing "bulk" or "pulls" and pricing that appears to be "too good to be true", as that can be an important indicator that the product is counterfeit or refurbished.



1. Check the external packaging

- ✓ HPE has 2 labels on the outside of the box, showing serial and part number



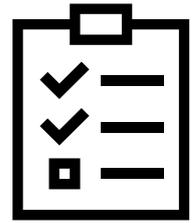
2. Check the internal packaging

- ✓ HPE ships all memory parts in labelled anti-static bags in boxes with foam packaging



3. Check the security label

- ✓ Does the memory have a valid security label?



4. Report counterfeit

- ✓ If any of these checks fails and you suspect a counterfeit product please contact hardware.counterfeit.validation@hpe.com



HPE support



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